



Security Systems

A Division of CSG Security Inc.

Customer Service Center

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Dear Chubb Customer:

IMPORTANT NOTICE!

Chubb Security Systems is committed to keeping you informed of any changes to police and emergency response within your region. We would like to take this opportunity to inform you that the **Ontario Provincial Police, Lambton Detachment and the Lambton Shores Fire Department** have established a by-law (#17-2002) to assist in reducing the number of calls for service to false alarms.

The Lambton County Police Services, implemented the police response charges for false alarms, effective August 15, 2003.

POLICE RESPONSE CHARGES

The **police dispatch fees** for false alarms per calendar year are as follows:

	Residential <i>or</i> Commercial
1 st false alarm	no charge
2 nd false alarm	no charge
3 rd & subsequent false alarm	\$200.00

FIRE RESPONSE CHARGES

The Lambton Fire Department **dispatch fees** for false alarms per calendar year are as follows:

	Registered
1 st false alarm	no charge
2 nd & subsequent false alarm	\$700.00

If you require a copy of the by-law or any other information, please do not hesitate to contact our Customer Service Center at 1-888-844-CHUBB.