



Police/Fire Programs and Fees

Many cities and regions across Canada have implemented False Alarm Policies. The following is an alphabetical list of regions that have active policies. If you require more information, please contact our False Alarm Department at (905) 206-8466 or 1-888-844-2482.

[B.C.](#) [Alberta, Sask., Manitoba](#) [Ontario](#) [Quebec](#) [Maritimes](#)

British Columbia

Chilliwack Police, City of

Registration: No registration program for police response.

False Alarm Policy: Each time the police respond to a premises for a false alarm a dispatch fee of \$100.00 is charged.

Residential – police will not attend on single burglary alarm, without prior verification of that alarm between 7am to 7pm seven (7) days a week.

Commercial – police will not attend on single burglary alarm, without prior verification of that alarm between 7am to 5pm (Mon to Fri).

By-law 2875

Kelowna RCMP Department

Registration: No registration program for police response.

False Alarm Policy: The police will not attend to residential and commercial alarms unless the operator verifies the signal and a keyholder will attend. The police will not respond to business alarms during normal working hours or during power outages.

Contact: Inspector R.R. Smith (604) 762-3300; Fax: (604) 762-3751.

Surrey RCMP Department

Registration: No registration program for police response.

False Alarm Policy: At the present time, the RCMP is testing a procedure where they don't respond to commercial alarms between the hours of 7:00 a.m. and 7:00 p.m., 7 days a week, unless the alarm is confirmed. This began February 1, 1997.

Contact: Inspector James Good

Vancouver Police, City of

Registration: Premises must be registered with the Vancouver Police Department.

Registration Fees: Residential \$15.00, Small Commercial premises (smaller than 140 sq. meters) is \$25.00 and Large Commercial premises (over 140 sq. meters) is \$50.00 per year

False Alarm Policy: The customer is allowed three (3) free false dispatches in a 365-day period. On the 4th false dispatch police may cancel the alarm permit. Fees for reinstatement of a cancelled alarm permit are:

Residential – 1st is \$75.00, 2nd & subsequent is \$150.00

Small Commercial – 1st is \$125.00, 2nd & subsequent is \$250.00

Large Commercial – 1st is \$250.00, 2nd & subsequent is \$500.00

By-law 7111

Contact: (604) 871-6150; Fax: (604) 871-6152.

Victoria Police

Registration: Customer must register directly with the Victoria Police Department.

Registration Fees: Residential & Commercial is \$15.00 per calendar year.

False Alarm Policy: Each customer receives four (4) false dispatches in a 365-day period. On the 5th false dispatch the permit is cancelled and the customer must pay \$500.00 to reinstate police response. This money is returned if the customer has less than 3 false dispatches in the next 12-month period.

Effective April 1, 2003, the Victoria Police will only attend to verified burglary alarms.

Contact: S/Sgt. Kevin Worth (604) 995-7383; Fax: (604) 384-6141.

Alberta, Saskatchewan, Manitoba

Calgary Police, City of

Registration: Customer must register directly with the Calgary Police Service. Customers who are not registered will not receive police response.

Police Registration Fees: There is no registration fee.

False Alarm Policy: Residential & Commercial - each time the police respond to a premises for a false alarm a dispatch fee of \$75.00 is charged.

Customer must meet the Police within 30 minutes after police dispatch. Three (3) or more false dispatches in a 12 month period will result in a 30 day suspension.

Three (3) or more false dispatches in a 12 month period will result in a 90 day suspension.

Three (3) or more false dispatches in a 12 month period result in a 120 day suspension.

Three (3) or more false dispatches in a 12 month period result in a 6 month suspension.

Three (3) or more false dispatches in a 12 month period can result in legal action (a fine of not more than \$10,000.00).

Key holder refusal to attend is an automatic 30 day suspension.

Key holder not available to attend three (3) times within 12 months is also a 30 day suspension.

The Calgary Police do not respond to alarms from commercial premises between the hours of 7:00 a.m. and 5:00 p.m., 7 days a week, unless the alarm is confirmed. Monitoring centres cannot dispatch to a new customer's alarm until 14 days after the installation date unless a key holder has attended the premises and verified the alarm to be valid.

Contact: Alison Turgeon (403) 268-4559, Fax: (403) 216-5380.

Edmonton Police, City of

Registration: Customer must register directly with the Edmonton Police Department. Customers who are not registered will not receive police response.

Registration Fees: Residential & Commercial is \$30.00 – **is a one time fee.**

Each time a customer amends the registration form, a \$10.00 charge will apply.

False Alarm Policy: For each false dispatch, the following fines are applicable:

Residential - \$75.00

Small Commercial - (under 500 sq. ft.) \$100.00

Large commercial - (over 500 sq. ft.) \$150.00

Each customer receives three (3) false dispatches in a 365-day period, and then is suspended for three (3) months.

Effective April 15, 2003, Edmonton Police revised their policy:

Residential - will not attend on single alarm, without prior verification of that alarm.

Commercial – police will not attend on single alarm between 7am to 5pm (Mon to Fri), without prior verification of that alarm.

Fort Saskatchewan Police

Registration: No registration program for police response.

False Alarm Policy: Residential & Commercial - 1st false alarm dispatch is free, 2nd is \$200.00, 3rd is \$300.00, 4th & subsequent is \$500.00.

By-law C14-03

Moose Jaw Police

Registration: Premises must be registered with the Moose Jaw Police Service.

Customers who are not registered will not receive police response.

Registration Fees: Residential & Commercial is \$15.00 per calendar year.

False Alarm Policy: Residential & Commercial premises are allowed two (2) false alarms in a 365 day period. After the 2nd false alarms in a 365 day period **or** if a premises is not registered the Monitoring Centre is required to call a 1-900-number, where a charge is associated per call.

By-Law 5154

Contact: Cpl. Cliff Froehlich (306) 694-7659.

North Battleford Police

Registration: Premises must be registered with the North Battleford Police.

Registration Fee: Residential & Commercial is \$15.00 per calendar year.

False Alarm Policy: Residential & Commercial premises are entitled to two (2) free false dispatches in a 365-day period. After the 2nd false alarms in a 365 day period **or** if a premises is not registered the Monitoring Centre is required to call a 1-900-number, a charge of \$75.00 applies per call.

By-Law 1688

Contact: (306) 445-1700, Fax: (306) 445-0411.

Saskatoon Police

Registration: Premises must be registered with the Saskatoon Police Department. Customers who do not have an ASIN will be charged \$50.00 for police response.

Registration Fees: Residential & Commercial is \$15.00 per calendar year.

False Alarm Policy: Residential & Commercial premises are entitled to two (2) free false alarms in a 365-day period. After the 2nd false alarms in a 365 day period **or** if a premises is not registered the Monitoring Centre is required to call a 1-900-number, where a charge is associated per call.

By-Law 7604

Contact: (306) 975-8300.

Regina Police

Registration: Premises must be registered with the Regina Police Department. Customers who do not have an ASIN will be charged \$100.00 for police response.

Registration Fees: There is no registration fee.

False Alarm Policy: Residential & Commercial premises are entitled to two (2) free false alarms in a 365-day period. 3rd charge is \$75.00 & 4th charge is \$75.00. After the 4th false alarms in a 365 day period the premises will be suspended.

An appeal may be submitted to the police along with an application fee of \$25.00. If police are requested to a suspended address, a \$100 fine payment is assessed from attempting to dispatch the police, although the police will not attend.

By-Law 2004-24

Contact: Thomas Cowley (306) 777-8617.

St. Albert Police

Registration: Premises must be registered with the St. Albert Police Department.

Police Registration Fees: Residential & Commercial is \$15.00 – **is a one time fee.**

False Alarm Policy: Non-registered premises will be assessed a fine of \$300.00.

Residential – 1st false alarm dispatch is free, 2nd is \$75.00, 3rd & subsequent is \$75.00.

Small Commercial (up to 500sq metres) - 1st false alarm dispatch is free, 2nd is \$100.00, 3rd & subsequent is \$100.00.

Large Commercial (over 500sq metres) - 1st false alarm dispatch is free, 2nd is \$150.00, 3rd & subsequent is \$150.00.

False alarm counter is reset commencing January 1st every calendar year.

By-law 25/2002

Winnipeg Police

Registration: Customer must register directly with the Winnipeg Police Department.

Customers who are not registered will not receive police response.

Effective March 15, 1999, a new, replacement, and relocated alarm systems must be registered.

Registration Fees: Residential is \$20.00 & Commercial is \$30.00.

False Alarm Policy: After 1 false alarm in any 12 month period, a charge of \$97.50 may be applied. If penalties are not paid by the specified due date, higher fines may be incurred.

Ontario

Barrie Police, City of

Registration: No registration program for police response.

False Alarm By-Law: Residential & Commercial premises are entitled to one (1) free false police dispatch within a 365 day period. After the 2nd dispatch, the customer is suspended. The customer may pay a \$100.00 fine to be reinstated. On the 3rd false dispatch the customer must pay a \$200.00 fine, the 4th false dispatch is a \$300.00 fine. After five (5) false dispatches in 365 days the customer will be suspended.

By-Law 89-1

Contact: Constable Dave McClymont (705) 725-7025 Ext. 155, Fax: (705) 728-2971.

Chatham-Kent Region

Registration: Customer must register directly with the Chatham-Kent Police.

Police Registration Fees: Residential & Commercial is \$36.00 for 3 years.

False Alarm Policy: Residential & Commercial premises are entitled to three (3) false dispatches at no charge in any 30 day period. Following the 3rd false dispatch they will be sent a caution notice. If they receive three (3) additional false dispatches within six months, the customer will be suspended for six months. The customer can pay \$300.00 to the Chatham Police for reinstatement of services. The police will deduct \$50.00 per subsequent false dispatch. Customer may also be fined from \$50.00 - \$200.00 if their siren rings more than 15 minutes **or** an auto-dialer is used to call the police **or** if the customer cannot attend the alarm within 30 minutes to meet the police.

Contact: Jennifer Crowell-Jay (519) 436-6600.

Cornwall Region

Registration: Customer must register directly with the Cornwall Police Service.

Police Registration Fees: There is a "one-time" registration fee: Residential is \$20.00, Small Commercial (under 2000 sq. ft.) is \$20.00 & Large Commercial (over 2000 sq. ft.) is \$50.00.

False Alarm Policy: Registered residential & commercial premises are allowed one (1) free false alarm per calendar year. The 2nd false alarm dispatch (per calendar year) results in a \$25.00 fine for residential customers and small commercial premises, and a \$50.00 fine for large commercial premises. The 3rd false alarm dispatch (per calendar year) results in a \$50.00 fine for residential and small commercial premises, and a \$100.00 fine for large commercial premises. The 4th & subsequent false alarm (per calendar year) results in suspension of police service for the remainder of that calendar year. If the fines are not paid the registration is revoked and police will not respond. A \$150.00 reinstatement fee may be paid in lieu of the suspension and sent along with a letter stating that the system has been upgraded or repaired. This will allow the customer (one) 1 more false alarm dispatch for that calendar year before being suspended again.

Contact: Lise Trotter (613) 933-5000 ext. 467, Fax: (613) 932-9317.

Durham Police

Registration: Premises must be registered with the Durham Regional Police.

Customers who are not registered will be fined \$150.00 and are suspended from police service.

Police Registration Fees: Residential is \$50.00, Commercial is \$100.00 annually covering a 365 days period.

False Alarm Policy: Residential & Commercial premises are entitled to three (3) free false dispatches. On the 3rd false dispatch, the customer will be suspended for 30 days. After 30 days suspension one (1) additional false will result in a 365 day suspension. The customer can be reinstated by paying a \$150.00 fine for each suspension.

Contact: Heather Turner (905) 683-9100 ext. 6486, Fax: (905) 721-4224.

Essex County

Registration: No registration program for police response.

False Alarm Policy: All incidents must be verified before dispatching the police. If the Monitoring Station cannot contact the alarm owner, the names of alarm owner must be given to the police.

Guelph Police, City of

Registration: Premises must be registered with the Guelph City Police Service. Customers who are not registered will not receive police response.

Registration Fees: Residential & Commercial is \$50.00 per calendar year. There is a pro-rated price after June 30th of \$5.00 a month to the end of the calendar year.

False Alarm Policy: Residential & Commercial premises are entitled to three (3) false dispatches in a calendar year. After the 3rd dispatch the customer will be suspended for the remainder of that year. The customer may pay a \$100.00 fee to be reinstated.

Contact: Audra Finoro (519) 824-1212 ext. 272, Fax: (519) 763-0516.

Guelph Fire, City of

Registration: Industrial & retail establishments must register directly with the Guelph Fire Department.

Registration Fees: \$60.00 - **one-time registration.**

False Alarm Policy: Commercial registered premises are entitled to two (2) free false dispatches within a 365 day period. The third false dispatch will result in a \$300.00 fine.

Contact: Shawn Armstrong, Deputy Fire Chief (519) 824-3232, Fax (519) 824-2147.

Haldimand-Norfolk Region

Registration: Customer must register directly with the Haldimand-Norfolk Police.

Registration: Residential & Commercial is \$15.00.

False Alarm Policy: Residential & Commercial premises are entitled to two (2) false alarms within a 365 day period without any fees for service. The 3rd & 4th false alarms within a 365 day period will result in a service fee of \$50.00 for registered premises and \$75.00 for non-registered premises. After the 4th false alarm, police response may be suspended for one year.

By-law 1-97

Contact: Alarm Coordinator (519) 587-3900 ex. 6111, Fax: (519) 426-5023.

Halton Police

Registration: Premises must be registered with the Halton Regional Police Service.

Police Registration Fees: Residential is \$24.00, Commercial is \$48.00 annually covering a 365 days period.

False Alarm Policy: Registered residential & commercial premises receive 1st false alarm dispatch free.

Residential – registered premises the 2nd, 3rd & 4th dispatch charges are each \$30.00.

Non-registered **or** suspended premises will be charge a fine of \$50.00 for each false alarm.

Commercial – registered premises the 2nd, 3rd & 4th dispatch charges are each \$60.00.

Non-registered **or** suspended premises will be charged a fine of \$100.00 for each false alarm.

Customer is cautioned after two (2) false alarm dispatches. Customer is allowed four (4) false alarm dispatches in a 365 day period. An appeal is permitted on a 1st suspension. Halton Police reserve the right to add all unpaid fines to the customer's property tax bill.

Contact: Taye Graham (905) 825-4747 ext. 5149, Fax: (905) 825-3732.

Hamilton-Wentworth Police

Registration: Customer must register directly with the Hamilton-Wentworth Police.

Police Registration Fees: Residential is \$24.00, Commercial is \$48.00 annually covering a 365 days period.

False Alarm Policy: Registered residential & commercial premises receive 1st & 4th false alarm dispatch free.

Residential – registered premises dispatch charges are; 2nd is \$24.00, 3rd is \$36.00.

Non-registered **or** suspended premises will be charge a fine of \$50.00 for each false alarm.

Commercial – registered premises dispatch charges are 2nd is \$48.00, 3rd is \$72.00.

Non-registered **or** suspended premises will be charged a fine of \$100.00 for each false alarm.

Customer is cautioned after two (2) false alarm dispatches. Customer is allowed four (4) false dispatches in a 365 day period.

Customer is billed directly by the Hamilton Police for registration and dispatch charges.

Contact: Chris Van Geest (905) 546-4718, Fax: (905) 546-3892.

Hamilton-Wentworth Fire

Registration: No registration program for fire response.

False Alarm By-Law: 4th & subsequent false alarm in a 30 day period is \$350.00.

6th & subsequent false alarm dispatch in a calendar year is \$350.00.

If a customer fails to notify the monitoring centre when testing **or** repairing the system the premises will be charged of \$500.00.

Ingersoll Police

Registration: Premises must be registered with the Ingersoll Police.

Police Registration Fees: Residential & Commercial is \$50.00 per calendar year.

False Alarm Policy: Residential & Commercial premises are allowed five (5) false dispatches in a 365 day period. The customer can be reinstated by paying a fine \$100.00

Contact: Julia Long (519) 485-6554, Fax: (519) 485-6949.

Kingston Police, City of

Registration: Premises must be registered with the Kingston City Police.

Police Registration Fees: Residential & Commercial is \$45.00 annually.

False Alarm Policy: Residential & Commercial premises receive 1st false alarm dispatch at no charge. 2nd is \$60.00, 3rd is \$90.00, 4th is \$120.00 & 5th is \$150.00. After the 5th false dispatch the customer is suspended.

Contact: Penny McAllister (613) 549-4660 ext. 2251, Fax: (613) 549-7111.

Lakeshore Police, Town of

Registration: Customer must register directly with the Town of Lakeshore Police (registration payment covers both police and fire).

Police Registration Fees: Residential & Commercial is \$10.00 per calendar year.

False Alarm Policy: Registered residential & commercial premises receive 1st & 2nd false alarm dispatches at no charge.

The 3rd & subsequent is \$100.00 each. After three (3) false alarms in a calendar year, the premises will be placed on a low priority. Non-registered premises will be charge \$100.00 per false alarm dispatch.

Lakeshore Fire, Town of

Registration: Customer must register directly with the Town of Lakeshore (registration payment covers both police and fire).

Police Registration Fees: Residential & Commercial is \$10.00 per calendar year.

False Alarm Policy: After two (2) false alarms to any building or structure that are a result of equipment; 1st hour - \$350.00 per manned apparatus, after the 1st hour - \$175.00 per manned apparatus for each additional half hour.

Lambton Shores Detachment, OPP

Registration: No registration program for police response.

False Alarm Policy: Residential & Commercial premises receive 1st & 2nd false alarms dispatches are at no charge. The 3rd & subsequent false alarm is \$200.00. False alarm counter is reset commencing January 1st every calendar year.

Lambton Shores Fire

Registration: No registration program for fire response.

False Alarm Policy: Residential & Commercial premises receive 1st false alarm dispatch at no charge. The 2nd & subsequent false alarm is 700.00. False alarm counter is reset commencing January 1st every calendar year.

London Police, City of

Registration: Premises must be registered with the London City Police.

Police Registration Fees: There is no registration fee.

False Alarm Policy: Residential & Commercial premises are cautioned after the 1st false dispatch. After the 2nd false dispatch the premises will be suspended until a fine of \$200.0 is paid to the police department. Police may not respond to the dispatch if they are too busy or cannot make it to the premises within 30 minutes. NOTE: All key-holders must be called before the police are dispatched.

Contact: Nanette Michelle (519) 661-5849, Fax: (519) 661-2450.

Markham Fire, Town of

Registration: No registration program for fire response.

False Alarm Policy: Residential & Commercial 1st and 2nd dispatch in a one year are at no charge. 3rd dispatch is \$300.00 for the 1st hour and \$120.00 for each additional ½ hour.

Midland Region

Registration: No registration program for police response.

False Alarm By-Law: Residential & Commercial premises are entitled to two (2) free false alarm dispatches. Any additional false dispatches will incur a fine of \$100.00. If the customer does not pay the fine, police response will be suspended.

By-Law 6

Contact: Inspector Dan Gilvert (705) 527-6633, Fax (705) 528-6035.

Muskoka Region

This bylaw pertains to customers in the municipality of Muskoka that are dispatched through Central Region O.P.P.

Registration: No registration program for police response.

False Alarm By-law: Residential & Commercial premises are entitled to one (1) free false alarm per year (alarm response year means the 12-month period preceding and ending on the date the 1st false alarm is given). If the customer has any more false alarms within that response year, they will be billed \$200.00 per alarm. After the 1st false alarm in an alarm response year, a warning notice will be sent to the customer. After the 2nd false alarm in a year, a notice of suspension will be sent to the customer.

Contact: Jackie (705) 789-5551, Fax: (705) 789-7666

Napanee Detachment

Registration: Customers in Kaladar, Napanee or Amherstview must register directly with the police.

Registration Fees: There is no registration fee.

False Alarm By-Law: Residential & Commercial premises are entitled to two (2) false alarms at a location within a 12-month period. A false alarm notice will be sent to the customer. If corrective action is not taken and the customer receives two more false alarms, police response will be suspended for six months. An appeal is permitted - the local alarm coordinator will re-instate a system if corrective action is taken.

Contact: Constable J. Dennis, Napanee OPP (613) 354-3369

Niagara Police

Registration: Premises must be registered with the Niagara Police Service.

Police Registration Fees: There is no registration fee.

False Alarm By-Law: Registered Residential & Commercial premises are entitled to two (2) false alarm dispatches at no charge. 3rd is \$25.00, 4th is \$50.00, 5th is \$75.00, etc. within a 365 day period. After 365 days, the customer's status goes back to the \$25.00 fine etc.

Contact: Viola Knudson (905) 688-3911 ext. 5153, Fax: (905) 688-0036.

North Bay Police

Registration: Customer must be register directly with the North Bay Police Force.

Registration Fee: The customer must pay \$100.00 for registration.

False Alarm Policy: Residential & Commercial premises are entitled to four (4) free false alarm dispatches in a 365-day period. On the 5th false alarm the premises is suspended. The customer can appeal the suspension or pay a \$50.00 fine to be reinstated.

Contact: Constable Mike Lahaie (705) 497-5565, Fax: (705) 497-5591.

Oakville Fire, Town of

Registration: No registration program for fire response.

False Alarm Policy: Accidental & Existing Construction – 1st & 2nd in a 12 month period is at no charge. Each subsequent in a 12 month period is \$300.00 per call.

Malfunction – 1st & 2nd in a 12 month period is at no charge. Each subsequent in a 12 month period is \$300.00 per call. More than 6 calls in a 12 month period is \$500.00 per call

Malicious – 1st & 2nd in a 12 month period is at no charge. Each subsequent in a 12 month period is \$500.00.

Orangeville Region

Registration: No registration program for police response.

False Alarm Policy: Residential & Commercial premises are entitled to four (4) free false alarm dispatches in a 365-day period. On the 5th false dispatch the customer is suspended. The customer can appeal the suspension.

Contact: Constable Jim Mink (519) 941-2522, Fax: (519) 941-1279.

Ottawa-Carlton Police

Registration: Customer must register directly with the Ottawa-Carlton Regional Police.

Police Registration Fees: Residential & Small Commercial (under 2000 sq. ft.) is \$26, Large Commercial is \$52 per calendar year.

False Alarm Policy: Residential & Commercial - 1st false alarm is \$75.00, 2nd is \$150.00, 3rd is \$150.00. After three (3) false alarms the premises is suspended for 365 days.

Contact: Brenda Jewett (613) 236-1222 ext. 2403, Fax: (613) 596-4705.

Ottawa R.C.M.P.

Registration: There is no registration program.

Only to be used for Diplomats and Ambassadors.

Contact: Protective Operations "A" Division Project Unit - Blake Noel. (613) 993-4907.

Owen Sound Region

Registration: No registration program for police response.

False Alarm By-Law: The customer is entitled to one (1) free false alarm dispatch per month. On the 2nd dispatch in one month the customer is fined \$25.00, 3rd = \$100.00.

By-Law 94-1

Contact: Deputy Chief Tom Kaye (519) 376-1234, Fax: (519) 376-6131.

Oxford Community Police

Registration: Premises must be registered with the Oxford Police.

Police Registration Fees: Residential & Commercial is \$50.00 per calendar year. After July 1st registration fee is \$25.00.

False Alarm Policy: Residential & Commercial premises are entitled to five (5) false dispatches in a 365 day period. The customer can be reinstated by paying a fine \$100.00

Contact: Marg Dukes (519) 421-2800, Fax: (519) 421-2818.

Peel Police

Registration: No registration program for police response.

False Alarm Policy: Residential & Commercial premises are entitled to two (2) false dispatches in 365 days. The customer will receive a caution notice after one (1) false dispatch. An appeal is permitted on a 1st suspension.

Contact: Gerry Miller (905) 453-3311 ext. 4594, Fax: (905) 453-7789.

Pembroke Region

Registration: Customer must register directly with the Pembroke Police Service.

Customers who are not registered will not receive police response.

Police Registration Fees: Residential \$50.00 and commercial \$100.00. The registration period is from June 1st to May 31st of the following year.

False Alarm By-Law: Residential & Commercial premises are entitled to two (2) free false alarm dispatches. On the 3rd & subsequent false alarm dispatches customer must pay a \$100.00 fine.

By-Law 96-02

Contact: Chief Don Kidder (613) 732-9975, Fax: (613) 732-2321.

Peterborough Police, City of

Registration: Premises must be registered with the Peterborough Lakefield Police.

Police Registration Fees: Residential \$50.00 & Commercial \$100.00 plus GST – **is a one time fee.**

False Alarm Policy: Residential & Commercial premises are entitled to two (2) false alarm dispatches for a 365 day period from date of the first dispatch. The 3rd & subsequent false alarms customer is fined \$100.00. If the fee is not paid police service will be suspended and will not be re-instated until the fee has been paid.

Contact: Gail (705) 876-1122.

Port Hope Region

Registration: No registration program for police response.

False Alarm Policy: The customer is entitled to two (2) free false alarm dispatches in a calendar year. On the 3rd false dispatch the customer is suspended. Customer may pay \$100.00 fine to be reinstated.

Contact: Chief Ron Hoath (905) 885-8123, Fax: (905) 885-5787.

St. Thomas Region

Registration: Customer must be register directly with the City of St. Thomas.

Customers who are not registered will not receive police response.

Police Registration Fees: There is no registration fee.

False Alarm Policy: Residential & Commercial premises are entitled to two (2) free false dispatches in a 365-day period. On the 3rd false dispatch the customer will be suspended. The customer can pay a \$200.00 fine to be reinstated.

Contact: Constable Trevors (519) 631-1330, Fax: (519) 633-9028.

Sarnia Region

Registration: No registration program for police response.

False Alarm Policy: Residential & Commercial premises are entitled to four (4) free false alarm dispatches in a 365-day period. On the 5th false dispatch the customer must pay \$300.00 to the Sarnia Police. For each subsequent alarm the police will deduct \$100.00 from the account.

Contact: Constable Mike Sumner (519) 344-8861 ext. 253; Fax: (519) 344-3612.

Sault Ste. Marie Police

Registration: No registration program for police response.

False Alarm Policy: Requires all monitoring centers to call a 1-900 number to request police response for residential & commercial premises; a fee of \$73.50 is charged for an alarm call. Customer is cautioned after two (2) false alarm dispatches. After 4 (four) false alarms in a 365 day the premises can be suspended. An appeal is permitted on a 1st suspension.

Contact: Sgt. Lee Campbell (705) 949-6300 ext. 324, Fax: (705) 949-3082.

South Simcoe Police (Innisfil)

Registration: No registration program for police response.

False Alarm Policy: Residential & Commercial premises are entitled to two (2) false alarm dispatches in a 365 day period. The customer can be reinstated by paying a fine \$100.00.

Contact: Deputy Chief Neil Sturgeon (705) 436-7610, Fax: (705) 436-2414.

Sudbury Police

Registration: Customer must register directly with the Greater Sudbury Police.

Police Registration Fees: Residential \$30.00, Commercial over 3000 sq. ft. \$50.00, School Boards \$200.00.

Registration: False Alarm Policy: Registered Residential & Commercial premises are entitled to 1st false alarm dispatch at no charge, the 2nd & subsequent dispatches @ \$60.00. If a customer is not registered and the police are dispatched to a false alarm, a charge of \$100.00 will apply.

Contact: Richard Daypuk (705) 675-9171, ext 2605.

Tecumseh Police, Town of

Registration: Customer must register directly with the Town of Tecumseh Police (registration payment covers both police and fire).

Police Registration Fees: Residential & Commercial is \$10.00 per calendar year

False Alarm Policy: Registered Residential & Commercial premises are entitled to 1st & 2nd false alarm dispatches at no charge.

The 3rd & subsequent is \$100.00 each. After three (3) false alarms in a calendar year, the premises will be placed on a low priority. Non-registered premises will be charged \$100.00 per false alarm dispatch.

Tecumseh Fire, Town of

Registration: Customer must register directly with the Town of Tecumseh (registration payment covers both police and fire).

Police Registration Fees: Residential & Commercial is \$10.00 per calendar year.

False Alarm Policy: Registered Residential & Commercial premises are entitled to 1st & 2nd false alarms dispatches at no charge. The 3rd & subsequent is 300.00. Non-registered premises will be charged \$300.00 per false alarm dispatch.

Thunder Bay Police

Registration: Premises must be registered with the Thunder Bay Police.

Police Registration Fees: Residential & Small Commercial under 2000 sq. ft. is \$25, Large Commercial is \$50 per calendar year.

False Alarm Policy: Residential & Commercial - 1st false alarm is \$40.00, 2nd is \$60.00, 3rd & subsequent is \$80.00. False alarm counter is reset commencing January 1st every calendar year. Non-registered premises will be charged 1st false alarm is \$80.00, 2nd is \$100.00, 3rd & subsequent is \$120.00.

Contact: Viciki Foster (807) 684-1223, Fax: (807) 623-4326.

Toronto (Metropolitan Area) Police

(Toronto, Scarborough, Etobicoke, East York, North York)

Registration: No registration program for police response.

False Alarm By-Law: Residential & Commercial - each time the police respond to a premises for a false alarm a dispatch fee of \$83.50 is charged. **Please note, if a cancellation** of a police dispatch is received after a Police Unit has accepted the call, that call is still billable.

Customer receives a caution notice after the 2nd false dispatch and is suspended after the 4th dispatch within a 365-day period. An appeal is permitted on a 1st suspension.

Contact: Sgt. Nigel Fontaine (416) 808-8860, Fax: (416) 808-8862.

Toronto Fire, City of

Registration: No registration program for fire response.

False Alarm Policy: Malicious – 3rd and subsequent dispatch per year, per vehicle \$300.00

Nuisance – 3rd and subsequent dispatch per 2 month period, per vehicle \$350.00

Waterloo Police, The Regional Municipality of

Registration: Premises must be registered with the Waterloo Regional Police.

Customers who are not registered will not receive police response.

Police Registration Fees: Residential & Commercial is \$10.00 per year (registration expires every year on March 31st).

False Alarm Policy: Residential & Commercial premises- 1st false is \$75. 2nd false alarm dispatch is \$100.00. For each subsequent false alarm in a 365 day period, the fee will increase by \$25.00.

Non-registered premises will be charged a fine of \$150.00 for each false alarm.

Contact: Constable Linda Lusty (519) 653-7700, Fax: (519) 650-1793.

Wellington OPP, County of

Registration: No registration program for police response

False Alarm Policy: Residential & Commercial – 1st \$50.00, 2nd \$100.00, 3rd \$200.00, 4th & subsequent to be decided by the Wellington Police

Contact: Kelly Ann Hall (519) 837-2600, ext. 251.

Windsor Police

Registration: Customer must register directly with the Windsor Regional Police. Customers who are not registered will not receive police response.

Registration Fees: Residential & Commercial is \$24.00 per calendar year with renewal required each February. The fee is prorated at \$2.00 per month from date of registration to February of the following year.

False Alarm By-Law: Residential & Commercial premises are entitled to three (3) free false alarm dispatches in a registration period at no charge. 4th & subsequent false dispatch the customer will be suspended. The customer can pay a \$107.00 fine to be reinstated. There is also a \$107.00 fine for dispatches on all accounts that are not registered. The customer has 15 days to pay the fine. The customer must then pay \$150.00 to get their account reinstated. Each account must have three people on the call list and someone must be able to meet the police within 30 minutes.

Contact: Aileen Nadeau, Fax: (519) 255-6700, ext. 4457.

York Police

Registration: Premises must be registered with the York Regional Police Service.

Police Registration Fees: Residential is \$45.00, Commercial is \$115.00 annually covering a 365 days period. *Renewal* fee Residential is \$30, Commercial is \$75.

False Alarm By-Law: Residential & Commercial premises are entitled to two (2) free false alarm dispatches. On the 3rd false dispatch the customer is suspended. Payment of \$150.00 to the York Police will reduce the count to two (2) false alarm dispatches **or** \$250.00 reduces the alarm count to zero. An appeal is permitted on a 1st suspension.

Contact: Lisa Connolly (905) 773-1222 ext. 7904, Fax: (905) 895-1818.

Quebec

Montreal Urban Community Police

Registration: Premises must be registered with the Montreal Police

Registration Fees: There is no registration fee.

False Alarm Policy: *Residential hold-up fines & burglary* - 1st dispatch is free, 2nd \$61.38, 3rd \$94.88, 4th & subsequent is \$122.78

Commercial burglary - 1st dispatch is free, 2nd \$122.78, 3rd \$184.16, 4th & subsequent is \$245.55

Commercial hold-up - 1st \$279.03, 2nd \$390.65, 3rd & subsequent is \$558.07

Maritimes

Bay Roberts or Harbour Grace Police, RCMP

Registration: Premises must be registered with the Bay Roberts or Harbour Grace offices.

Registration Fees: There is no registration fee.

False Alarm Policy: Residential & Commercial premises are entitled to 1st & 2nd false alarm dispatches are at no charge. After the 2nd dispatch the premises will be suspended for three (3) months. After the three months suspension the premises can re-apply for reinstated via an appeal.

Fredericton Police Department

Registration: No registration program for police response.

False Alarm Policy: Residential & Commercial premises are entitled to six (6) free false alarm dispatches in a period from May 1st each year. On the 7th & subsequent false dispatch the customer must pay \$50.00. This policy is currently under review.

Halifax Regional Municipality Police

(Halifax, Bedford)

Registration: Premises must be registered with the Halifax Police Department.

Customers who are not registered will not receive police response.

Registration Fees: Bedford customers pay \$20.00 and runs from April 30th for a period of 1 year.

False Alarm Policy: Residential & Commercial premises are entitled to one (1) free false alarm dispatch in a 60-day period. The customer must be able to meet the police in 30 minutes. On the 2nd & subsequent false alarm dispatch the customer must pay \$50.00.